

Stephen Anthony Reed / <https://www.stephenreed.info>

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Professional Summary

Results-oriented supply chain and operations professional with over 15 years of experience in optimizing warehouse operations, supply chain management, and logistics, combined with my expertise in Operational Excellence (OpEx), Lean methodologies, and Kaizen facilitation, I am confident in my ability to lead and optimize your warehouse operations, ensuring efficiency, accuracy, and safety.

Throughout my career, I have consistently applied my skills in process improvement, team development, and operational oversight to deliver measurable results. I possess strong expertise in implementing strategic initiatives to boost productivity, efficiency, and compliance with industry standards. Adept at managing teams, improving distribution processes, and recovering lost assets through continuous improvement initiatives.

Professional Experience

Warehouse and IC Manager

Goulston Technologies / Monroe, NC

February 2025 – Current

- Directed comprehensive warehouse operations, overseeing the receipt, storage, and distribution of bulk and packaged raw materials, ensuring seamless inter-warehouse movements and timely outbound shipments.
- Maintained precise inventory control by utilizing ERP systems to track raw materials and finished goods, implementing corrective measures to promptly resolve discrepancies.
- Scheduled and coordinated outbound bulk shipments, aligning carrier schedules with customer requirements to ensure efficient delivery timelines.
- Implemented cycle counting procedures across all warehouse locations, enhancing inventory accuracy and supporting the management of non-conforming inventory.
- Led employee training initiatives, conducting regular safety meetings and performance reviews to foster continuous improvement and maintain high operational standards.
- Monitored and maintained warehouse equipment, ensuring operational efficiency and adherence to safety protocols through regular inspections and timely repairs.

Warehouse Supervisor/Manager

Genpak LLC | Charlotte, NC

November 2023 – October 2024

- Spearhead warehouse operations, including order fulfillment, inventory control, and team management for CH-Foam warehouse.
- Implemented kanban cycle counting, improving inventory accuracy and security.
- Optimized TMS, WMS, and WES systems to enhance OTIF rates and resolve transportation issues.
- Developed performance dashboards using Oracle, streamlining reporting processes and elevating team morale.
- Promoted continuous improvement culture by integrating Lean methodologies, including kaizen and 5S principles.

Warehouse Supervisor

Bonded Logistics, Inc. | Charlotte, NC

March 2022 – October 2023

- Managed operations in a 1-million-square-foot facility, overseeing 30,092 SKUs, including batch/lot-sensitive items.
- Led initiatives to recover \$685,000 in lost inventory through enhanced control measures.
- Improved OTIF rates by optimizing key systems (TMS, WMS, WES) and addressing transportation inefficiencies.
- Fostered a safety-first environment, collaborating with teams to ensure compliance with safety standards.

Warehouse General Manager of Operations

AARCO Group LLC | Charlotte, NC

May 2017 – August 2021

- Directed warehouse operations, including receiving, storage, and order fulfillment.
- Managed inventory to align with demand, minimizing excess stock and waste.
- Streamlined supply chain processes through collaboration with suppliers and transportation providers.
- Implemented quality control procedures, reducing defective rates and ensuring product compliance with standards.

Education

Doctor of Business Administration, Specialization in Leadership Strategy

Walden University (01/2026 – Present)

Master of Business Administration, Specialization in Project Management
Purdue University Global (09/2023 – 12/2025)

Bachelor of Science in Business Administration, Concentration in Supply Chain Management and Logistics
Purdue University Global (04/2019 – 07/2023)

National Honor Society of Leadership and Success (11/2019 – Present)

Certifications

Council for Supply Chain Management Professionals (CSCMP): ***Customer Relationship Management***

Council for Supply Chain Management Professionals (CSCMP): ***Inventory Management Professional***

Council for Supply Chain Management Professionals (CSCMP): ***Demand Planning Professional***

Council for Supply Chain Management Professionals (CSCMP): ***Manufacturing and Service Operations Professional***

Purdue University Global: ***Supply Chain Procurement Management Micro-Credential***

Purdue University Global: ***Supply Chain Logistics Micro-Credential***

Purdue University Global: ***BSBA w/ concentration in Supply Chain Management and logistics***

International Institute of Business Analysis (IIBA): ***Six Sigma Green Belt***

International Institute of Business Analysis (IIBA): ***Requirements Elicitation and Analysis***

Project Management Institute (PMI): ***Quality Management for Operational Excellence***

Project Management Institute (PMI): ***Operations Management Foundations***

Project Management Institute (PMI): ***Business Acumen for Project Managers***

Project Management Institute (PMI): ***Project Management Foundations/Requirements***

Project Management Institute (PMI): ***Project Management Foundations/Schedules***

Project Management Institute (PMI): ***Project Management Foundations/Teams***

Project Management Institute (PMI): ***Project Management Foundations/Communications***

Project Management Institute (PMI): ***Project Management Foundations/Managing International Projects***

Project Management Institute (PMI): ***Project Management Foundations/Integration***

Project Management Institute (PMI): ***Managing Project Stakeholders***

Project Management Institute (PMI): ***Managing Project with Microsoft Office 365***

Project Management Institute (PMI): ***Business Analysis Essential Tools and Techniques***

Project Management Institute (PMI): ***Agile Project Management w/ Microsoft Project***

Quality Assurance Standards (QAS): ***Operational Excellence Workout and Kaizen Facilitator***

Quality Assurance Standards (QAS): ***Process Improvement Foundations***

Quality Assurance Standards (QAS): ***PM Foundations/Ethics***

Quality Assurance Standards (QAS): ***PM Foundations/Budgets***

Quality Assurance Standards (QAS): ***PM Foundations/Risk***

Key Skills

- **Warehouse Management:** Shipping & Receiving, Order Fulfillment, Inventory Control, WMS, ERP Systems
- **Supply Chain & Logistics:** Procurement, Logistics, Demand Forecasting, JIT Manufacturing, Vendor Management
- **Lean Operations:** Six Sigma, Lean Manufacturing, Continuous Improvement, Kaizen, 5S, Root Cause Analysis
- **Operations Management:** Production Planning, Materials Management, Risk Management, Cost Reduction
- **Technical Proficiency:** Microsoft Office 365, TMS, WMS, MRP, Oracle, Data Analysis
- **Leadership & Collaboration:** Team Leadership, Cross-Functional Collaboration, Negotiation, Regulatory Compliance

Key qualifications that I bring to this role include:

- **Operational Excellence and Continuous Improvement:** I have a proven track record of implementing Lean principles and Kaizen practices that enhance operational efficiency, reduce costs, and streamline workflows. My passion for driving continuous improvement ensures that warehouse activities meet and exceed key performance indicators.
- **Team Leadership and Development:** My experience in leading and mentoring high-performing teams has enabled me to foster a collaborative and results-oriented work environment. I prioritize training, performance management, and recognition programs to ensure that all team members are aligned with the company's goals and values.
- **Customer-Focused Operations:** I excel at building strong relationships with internal and external clients by understanding their needs and aligning warehouse activities to meet

their expectations. My ability to deliver consistent, high-quality service ensures that client relationships are maintained and strengthened over time.

- **Inventory Control and Data-Driven Decision Making:** My analytical skills and familiarity with Microsoft Office and related software allow me to generate reports, analyze performance data, and make informed decisions that optimize inventory control and resource allocation.
 - **Safety and Compliance:** I am dedicated to maintaining a safe and compliant warehouse environment by enforcing OSHA standards and other relevant safety regulations. My focus on operational safety ensures that all activities are conducted with the highest regard for employee well-being and security.
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Key Achievements

- **Inventory Accuracy:** Increased inventory accuracy by 15% through the implementation of kanban cycle counting.
- **Cost Recovery:** Recovered \$685,000 in lost inventory by strengthening control processes.
- **Efficiency Improvement:** Developed a performance dashboard, enhancing reporting efficiency by 20% and improving team morale